

Redgranite Correctional Institution

HANDBOOK

Effective April 3, 2023

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Limited English Proficiency Policy Notice

The Wisconsin Department of Corrections (DOC) shall within available resource constraints take reasonable steps to continue providing Limited English Proficiency (LEP) persons in its custody, or under its supervision, meaningful access to vital documents, important information and health services and to ensure they are not precluded from accessing or participating in important programs or proceedings, including those which may affect the duration and condition of their confinement or favorable classification. This shall be done at no cost to them. The DOC shall not retaliate against any LEP persons for requesting such access. The DOC does not prohibit communication in languages other than English, either by policy or practice, except where security practices require.

El Departamento de Correcciones (DOC) de Wisconsin deberá, dentro de las limitaciones de recursos disponibles, tomar pasos razonables para continuar brindando a los ofensores con Dominio Limitado del Inglés (LEP) bajo su custodia, o bajo su supervisión, acceso significativo a documentos vitales, información importante y servicios de salud, y de asegurar de que no queden excluidos del acceso o de participar en programas o procedimientos importantes, incluyendo aquellos que puedan afectar la duración y condiciones de confinamiento o de una clasificación favorable. Este servicio es gratuito. El DOC no tomará represalias contra ningún ofensor LEP por solicitar dicho acceso. El DOC no prohíbe la comunicación en otros idiomas que no sean inglés, ya sea por política o en práctica, excepto en casos en que las medidas de seguridad sí lo requieran.

If someone needs help understanding English, please notify the nearest staff person.

Si usted necesita ayuda con el idioma inglés por favor notifique al miembro de personal más cercano.

Americans with Disabilities Act (ADA)

RGCI is committed to assuring compliance with the ADA and will adhere to all applicable federal and state laws, regulations, and guidelines with respect to providing reasonable accommodations and equal access to services as required affording equal opportunities to disabled individuals. All requests for accommodations should be directed to the RGCI ADA coordinator. Requests should be made on form DOC-2530 – Reasonable Modification Accommodation Request. Refer to DAI Policy 300.00.35 – Americans with Disabilities Act for more information.

Legal Assistance for Institutionalized Persons (LAIP)

LAIP is a service provided directly to PIOC by the University of Wisconsin Law School. Information about LAIP is available in the library. Interested PIOC may mail an application to the program. You may be seen at the convenience of the LAIP program.

Chain of Command

The Chain of Command, outlined below, spells out who PIOC should contact first if they have a question or concern. After waiting ten working days for a response or resolution, PIOC may then contact the next level as needed, informing them of the steps which they have already taken and what they have been told so far. Failing to follow this Chain of Command, sending requests to multiple staff or failing to wait ten working days will only cause delays. At any time in this process an PIOC may file a complaint in accordance with DOC Administrative Code 310. Note: complaints must be filed within 14 days from the occurrence giving rise to the complaint regardless of the Chain of Command step in which an PIOC is involved.

NATURE OF CONCERN	1 ST LEVEL	2 ND LEVEL	
Accounts – orders, disbursements,			
check preparation, incoming monies,	Accounts/Business Office	Financial Program Supervisor	
savings			
Accounts – compensation/pay	Work Area Supervisor	Payroll/Business Office	
Attorney Calls	Records Office	Records Office Supervisor	
Badger State Industries / Related	Work Area Supervisor	BSI Supervisor	
Issues	Work Area Supervisor		
Canteen	Canteen Staff	Financial Program Supervisor	
Clothing, State-issued	Laundry Sergeant	Security Supervisor liaison	
Correspondence Courses	Scheduling Teacher	Education Director	
Court hearings/issues/appearances	Records Supervisor	Corrections Programs Supervisor	
Crisis Counseling	PSU Staff	PSU Supervisor	
Dental (Related Issues – Co-pay)	Dental Staff	Health Services Unit Manager	
Diets – Medical	Health Services Unit	Health Services Unit Manager	

NATURE OF CONCERN	1 ST LEVEL	2 ND LEVEL	
Diets – Religious	Chaplain	Corrections Program Supervisor	
Digital Legal Material Review	Librarian	Security Director	
Disability Accommodations or Concerns	ADA Coordinator		
Disbursements to Family Members	Social Worker	Housing Unit Supervisor	
Due Process Questions	Security Supervisor	Security Director	
Education (including related problems)	Scheduling Teacher	Education Director	
Emergency Contact Forms	Social Worker	Records Supervisor	
Emergency Telephone Calls	Social Worker – business hours	Security Supervisor – after hours	
Family Death/Funeral	Social Worker	Chaplain	
Food Service Issues	Food Service Manager	Food Service Administrator	
Haircuts	Recreation Leader	Corrections Program Supervisor	
Housing Assignment	Housing Unit Supervisor	Security Director	
Housing Unit Issues	Unit Officer/Unit Sergeant	Housing Unit Supervisor	
ID Replacement	Unit Sergeant	Property Sergeant	
Interstate Compact Request/Issues	Social Worker	Agent	
	Correctional Management Service	Building and Grounds	
Kiosk	Director	Superintendent	
L.A.I.P. (Legal Assistance to Institutionalized Persons)	Records Supervisor	Corrections Program Supervisor	
Library and Law Library	Librarian	Education Director	
Law Library – Restrictive Housing	Librarian	RH Supervisor	
Legal Loans	Business Office	Financial Program Supervisor	
LEP (Limited English Proficiency)	Assigned Social Worker	LEP Coordinator	
Meals	Unit Officers/Sergeant	Food Service Manager	
Mail and Property	Property/Mailroom Sergeant	Property Room Security Supervisor	
Medical Issues (non-emergent)	Health Services Unit	Health Services Unit Manager	
Medical Emergency	Unit Officer	Unit Sergeant	
Notary Service – General Population	Librarian	Education Director	
Notary Service – Restrictive Housing	Records Office	Records Office Supervisor	
Open Records Requests	Records Office	Records Office Supervisor	
Optical	Optical	Health Services Unit Manager	
Parole	Social Worker	Parole Office (Madison)	
Pastoral Visits	Program OOA	Chaplain	
Photocopies	Library	Education Director	
PREA (Prison Rape Elimination Act)	Any staff member/reporting hotline	PREA Compliance Manager	
Programs/Groups	Social Worker	Corrections Program Supervisor	
RC Issues / Classification	Social Worker	Offender Classification Specialist	
Power of Attorney – Financial	Librarian	Records Office Supervisor	
Power of Attorney – Medical	Health Service Unit (HSU)	Health Services Unit Manager	
Property – Restrictive Housing	RH Property Officer	RH Supervisor	
Property – GP	Property Sergeant	Property Liaison Captain	

NATURE OF CONCERN	1 ST LEVEL	2 ND LEVEL
Psychological Services	Assigned PSU Clinician	Psychological Services Supervisor
Records Review – Clinical Services	PSU – OOA	Psychological Services Supervisor
Records Review - Education	Education Department – OOA	Education Director
Records Review – HSU	HSU – MPAA	Health Services Unit Manager
Records Review – Legal File/SS File	Records Office	Records Office Supervisor
Recreation, Hobby and Music	Recreation Leader	Corrections Program Supervisor
Recycling Program-electronics	Canteen Staff	Financial Program Supervisor
Release Preparation and Issues	Assigned Social Worker	Housing Unit Supervisor
Religious Issues	Chaplain	Corrections Program Supervisor
Retail Orders (Vendor Catalog orders)	Property Sergeant	Property Security Supervisor
Security Staff – General Population	Unit Sergeant	Housing Unit Supervisor
Security Staff – Restrictive Housing	Unit Sergeant	RH Supervisor
Sentencing Information	Records Office	Records Office Supervisor
Special Placement Needs	Unit Staff	Security Supervisor/Security
Special Flacement Needs	Onit Starr	Director
Special Visits	Social Worker	Housing Unit Supervisor
Telephone Problems	Unit Supervisor	CMSD
Veterans Group	Program Services - OOA	Corrections Program Supervisor
Visiting Area	Visiting Room Sergeant	Visiting Security Supervisor
Visiting List	Social Worker	Records Office Supervisor
Vital Documents	Social Worker	Housing Unit Supervisor
Work Assignments	Work Area Supervisor	Department Supervisor

Prison Rape Elimination Act (PREA)

PREA was enacted by Congress to address the problem of sexual abuse by persons in the custody of U.S. correctional agencies. PREA addresses all types of sexual abuse in prisons. The Wisconsin Department of Corrections maintains a zero tolerance for any type of sexual conduct and sexual harassment involving inmates, volunteers, contractors or staff, and all allegations of sexual abuse of inmates will be treated seriously.

Inmates who experience any form of sexual harassment or sexual abuse have several means to immediately report these incidents. The methods of reporting are as follows:

- Inmates can dial #777 on the unit dayroom phones. This number is a direct PREA reporting line. The hotline is only monitored during business hours.
- Inmates can dial #888 on the unit dayroom phones. This number will connect to an outside entity that is not part of the DOC. The hotline is only monitored during business hours.
- Inmates can dial #999 on the unit dayroom phones. This number will connect to ASTOP.
- Inmates can inform a staff member, either in person or in writing.
- Inmates can file an Inmate Complaint.
- Inmates can write directly to the Warden, DAI Administrator, or DOC Secretary. The envelope should be sealed for confidentiality.

- Inmates can contact local law enforcement via written correspondence or through a third party, such as, with a friend or family member.
- Tell a family member, friend or outside support person; they may report on your behalf by telling any staff person or submitting a report at www.doc.wi.gov and click on "Prison Rape Elimination Act".
- You have the right to be free from sexual abuse, sexual harassment, and to report-related retaliation.

Inmate Complaint Review System (ICRS)

Overview: The Department maintains an inmate complaint review system accessible to all inmates in institutions. Prior to filing a formal complaint, you must attempt to resolve the issue by following the designated process specific to the subject of the complaint. If you have not done so, the Institution Complaint Examiner (ICE) may direct you to do so.

- Inmates who do not feel comfortable using English to file a complaint may file in their native language.
- Complaint submissions must provide relevant supporting documentation, which may be accepted at the discretion of the ICE.
- The ICE will acknowledge your complaint with an ICE Receipt, or return the complaint to you for correction or with further instructions, within ten days of receiving your complaint submission.
- Each complaint may contain only one clearly identified issue and contain sufficient information for the department to investigate and decide the complaint.
- An inmate may not file more than one complaint per calendar week except for complaints regarding the inmate's health and personal safety or complaints made under PREA.
- A calendar week means Sunday through Saturday
- Challenges to a complaint or submission returned by the Corrections Complaint
 Examiner (CCE), a parole commission decision, a classification decision, records or
 actions not originated by the division, the declination or denial of a public record request,
 the content of health care records, actions of the legislature or court decisions or orders
 are not subject to review through the ICRS.
- A complaint or appeal will not be processed and a referral for disciplinary action may occur in accordance with Ch. DOC 303 if the complaint contains a foreign substance or obscene, profane, abusive, or threatening language unless such language is necessary to describe the factual basis of the complaint.

Procedure

- An inmate shall file a complaint within 14 days after the occurrence giving rise to the complaint. At the discretion of the ICE, a late complaint may be accepted for good cause. An inmate shall request to file a late complaint in the written complaint and explicitly provide the reason for the late filing.
- An inmate shall submit a signed complaint by placing it in a receptacle designated for complaints or by submitting it to the ICE office through institution or USPS mail.

- Complaints must be typed or written legibly and be filed only under the name by which the inmate was committed to the department or the legal name granted by a court, and include the inmate's original signature.
- Complaint submissions may not exceed 500 words total and not exceed two pages.
- Inmates must use a DOC-400 Inmate Complaint form. All sections of the form must be completed.
- Inmates must use a DOC-400B Inmate Complaint/Appeal (Continued) form if additional space is needed. Inmates may not use a highlighter or marker on the forms, nor staple or tape the form. The form may be returned if incomplete or if instructions on the form are not followed. Inmates must print clearly; illegible forms will not be processed.
- The ICE will collect and date stamp all complaints with the date collected. The ICE will return, reject or accept the complaint.

Returned complaint

- If a complaint is returned to you, follow the directions in the return letter.
- Failure to follow directions in the return letter may result in the complaint submission not being processed.

Rejected complaint

- The ICE will assign a file number and classification code and give written notice to the inmate within ten days of collection that the complaint has been received.
- The ICE will reject a complaint within 30 days from the date of receipt.
- An inmate may appeal a rejected complaint within ten days to the appropriate reviewing authority who shall only review the basis for the rejection of the complaint.
- The reviewing authority shall decide pertaining to the complaint within 15 days following receipt of the recommendation or appeal of rejection.
- The reviewing authority's decision is final.

Accepted complaint

- The ICE will assign a file number and classification code and give written notice to the inmate within ten days of collection that the complaint has been received.
- The ICE will send a recommendation to the appropriate reviewing authority within 30 days from the date of receipt.
- The ICE may recommend to the reviewing authority that the complaint be affirmed or dismissed, in whole or in part.
- The reviewing authority shall decide pertaining to the complaint within 15 days following receipt of the recommendation.

- The reviewing authority shall affirm or dismiss the complaint in whole or in part or return the complaint to the ICE for further investigation.
- If the inmate does not receive a decision within 45 days after the date of acknowledgement by the ICE, the inmate may appeal to the CCE.

Appeal

- An inmate may appeal the reviewing authority's decision to the CCE within 14 days after the date of the complaint decision. Upon good cause as determined by the CCE, an appeal filed later than 14 days after the date of the reviewing authority decision may be accepted. 310.12(6).
- Appeals must be typed or written legibly and be filed only under the name by which the inmate was committed to the department or the legal name granted by a court, and include the inmate's original signature.
- Appeal submissions may not exceed 500 words total and not exceed two pages.
- Inmates must use a DOC-405 Inmate Appeal form. All sections of the form must be completed.
- Inmates must use a DOC-400B Inmate Complaint/Appeal (Continued) if additional space is needed. Inmates may not use a highlighter or marker on the forms, nor staple or tape the form. The form may be returned if incomplete or if instructions on the form are not followed. Inmates must print clearly; illegible forms will not be processed.
- Inmates must provide relevant supporting documentation which may be accepted at the discretion of the CCE and be limited to the issue raised in the original complaint.

Rejected appeal

- The CCE may recommend rejection of an appeal not filed in accordance with s. DOC 310.09.
- The CCE shall send the recommendation to the secretary within 45 days of receipt of the appeal.
- The CCE recommendation will be reviewed by the Secretary, who shall affirm or dismiss, in whole or in part, or return the appeal to the CCE for further investigation.
- The Secretary shall decide to the complaint within 45 days following receipt of the CCE's recommendation.
- The Secretary's decision is final.

Accepted appeal

- The CCE shall recommend that the reviewing authority decision be affirmed or dismissed, in whole or in part.
- The CCE shall send the recommendation to the Secretary within 45 days of receipt of the appeal. The CCE may extend the time for submitting a recommendation with notice provided to the inmate.

- The Secretary shall decide to the complaint within 45 days following receipt of the CCE's recommendation.
- The Secretary may extend the time before a decision is made for good cause and with notice provided to the inmate.
- The Secretary shall affirm or dismiss the CCE's recommendation, in whole or in part, or return the appeal to the CCE for further investigation.
- If the inmate does not receive the Secretary's written decision within 90 days of the date of receipt of the appeal in the CCE's office, the inmate shall consider the administrative remedies to be exhausted, unless the time has been extended. The Secretary's decision is final.

PREA complaints

- An inmate may file a complaint alleging sexual abuse using the procedures under this chapter.
- An inmate may file a complaint regarding sexual abuse or sexual harassment at any time. If a portion of the complaint alleges an issue that does not relate to sexual abuse or sexual harassment, the time limits apply.
- An inmate is not required to attempt to resolve the issue with the staff member who is the subject of the complaint or to file a complaint regarding sexual abuse or sexual harassment with the staff member who is the subject of the complaint.
- Complaints filed under this section will be referred for a PREA investigation.
- Third parties, including fellow inmates, staff members, family members, attorneys, and outside advocates, shall be permitted to assist an inmate in filing a request for administrative remedies relating to allegations of sexual abuse or sexual harassment and shall also be permitted to file such requests on behalf of inmates.
- Emergency grievance procedures for complaints alleging a substantial risk of imminent sexual abuse or sexual harassment are: (a) The inmate may contact any staff member who is not the subject of the allegation for immediate corrective action. (b) The inmate may file a complaint. Complaints collected under s. DOC 310.08 shall be immediately forwarded to the Warden. (c) Reports of substantial risk of imminent sexual abuse or sexual harassment outside of the complaint process under this chapter shall be immediately forwarded to the Warden.
- The Warden may discipline an inmate for filing a complaint related to alleged sexual abuse or sexual harassment only if the Warden demonstrates that the inmate filed the complaint in bad faith.
- Time frames are waived for PREA related complaints; however, this does not apply to PREA related complaint appeals.

Basic Institution Schedule

TIME	ACTIVITY			
12:45 a.m.	Formal Non-standing Count			
3:30 a.m.	Formal Non-standing Count			
6:10 a.m.	Formal Standing Count			
6:25 a.m.	Breakfast meal begins			
7:00 a.m.	Dayrooms & courtyards open			
7:30 a.m.	Recreation & library periods begin			
8:00 a.m.	School period begins			
	Weekend/holiday visiting hours begin			
10:50 a.m.	School, library, recreation, courtyards & dayroom activities end			
11:00 a.m.	Dayrooms close			
11:10 a.m.	Formal Standing Count			
11:25 a.m.	Lunch meal begins			
12:00 p.m.	Dayrooms & courtyards open			
12:30 p.m.	Recreation, library periods, & school begin			
2:15 p.m.	Weekday visiting hours begin			
3:20 p.m.	School periods end			
3:30 p.m.	Weekend/holiday visiting hours end			
3:50 p.m.	Library, recreation, courtyards & dayroom activities end			
4:00 p.m.	Dayrooms close			
4:10 p.m.	Formal Standing Count			
4:25 p.m.	Supper meal begins			
5:00 p.m.	Dayrooms & courtyards open			
5:30 p.m.	Recreation & library periods begin			
8:30 p.m.	Weekday visiting hours end			
8:50 p.m.	Library & recreation end			
9:10 p.m.	Courtyards and dayroom activities end			
9:20 p.m.	Dayrooms close			
9:30 p.m.	Formal Standing Count			
10:00 p.m.	Scheduled video visits start			
11:20 p.m.	Scheduled video visits end			

Movement

- Movement in the institution is authorized by a printed schedule of activities, the public address (PA) system, staff escorts or as directed by staff. You must remain in your housing unit or the attached outside courtyard unless approved to go elsewhere. You may not attend any unscheduled activity without direct authorization from staff.
- Movement during periods of limited visibility (fog, severe weather, and heavy snowfall) will require direct staff escort.

- You are required to sign in and out on the DOC-2758 Unit Movement Log sheet whenever you leave the unit and immediately upon your return. You may only sign in/out for yourself.
- For any scheduled activity that requires sign-up sheets (leisure time activities), you must sign up prior to the start of the activity. DOC-2758 Unit Movement Log will be utilized for scheduled activity as well.
- You are required to walk directly to the area for which you are signed out for.
- No loitering or stopping to visit is permitted.
- You are to stay off the grass except on the recreation field and must walk on the right-most side of the walk way/hallway in the directions you are headed; no more than two side by side. Physical contact is limited to a brief handshake, fist bump, or high five.
- No hugging, shoulder bumps, etc. are allowed.
- You may not be within 20 feet of the inner perimeter fence and are not allowed to touch or lean on fences throughout the institution.
- Running is allowed only in the recreation field, courtyard, or in the gym.

Five minutes is permitted to move to/from the housing unit and another area of the Institution.

Counts

- Formal Standing Counts: Beginning with the closure of dayrooms, use of the bathroom or any other area on the unit is not permitted, unless approved by staff, until the count is cleared. When count is announced, you will remain in your cell, dressed, door closed standing next to your bunks with the cell light on, and directly facing the door within plain sight of the staff conducting count. Headphones will not be worn while count is in progress. No movement or talking is allowed and all electronics must be turned off.
- **Formal Non-Standing Counts:** You are required to remain in the area in which you were when the count was initiated until the count is cleared.
- **Emergency Counts:** Emergency counts may be called at times other than those scheduled above.

Housing Unit Information

- Unit/Cell Placement: Those who have completed orientation will be transferred from H
 North as soon as bed space allows. Requests for housing on specific units or in cells will
 not be honored. If you have concerns about the need for separation from another
 individual, please submit a DOC-1803 Request for Separation form to unit staff. You
 should contact unit staff immediately if the concern is urgent.
- Moving Between Cells/Units: Items that must remain in the vacated cell include: the
 mattress, unless medically assigned, and wastebasket. You must clean the cell before
 moving. Cell and locker keys must be turned into the unit Sergeant. Prior to moving into
 a new cell, you will be issued a DOC-1455 Cell Inspection Card upon which it is your
 responsibility to report any problems or damage.

• **Cell Searches:** Cells will be searched and inspected on a regular basis. If you are in your cell when a search or inspection takes place, you will be asked to leave your cell and sit quietly in the dayroom.

Meal Rules

- Only assigned servery workers are allowed in the servery.
- No conversations should take place with the servery workers. If you have a complaint regarding your meal or portion, discuss this matter with unit staff. If you have approved special needs restrictions, you will be allowed to eat or be served first with staff permission.
- When your side/tier is called to report for meals, this is your time to eat unless otherwise authorized by staff. If the next side/tier is called prior to reporting for meals, you will be considered late. If this occurs, you will need to check in with the unit sergeant prior to joining the meal line. A written warning or conduct report may be issued as appropriate; however, you will not be denied a meal as long as meals are still being served. Staff will announce a last call, after which you may no longer join the meal line.
- While in the meal line, you are expected to stand in a single-file line. You are not allowed to change places with others or cut in line.
- If you have been issued a special medical or religious tray, you are not allowed to give away or receive any food items.
- Conversations during the meal line are to be kept to a low level.
- You are to take all trash, food, and dishes to the tray-cart area when you have finished eating. Milk, drink mix, and water will be dumped in the bucket prior to putting the glass upside down in the rack. All food, condiments, and paper products will be disposed of in the garbage can prior to placing the tray on the cart.
- All food and state-issued condiments must be eaten during the meal and not saved.
- No personal cups or containers will be used or taken into the dining area during meal times.
- If you are not on the housing unit during meal times, you may ask the unit sergeant to save a tray.

Personal Hygiene

Personal hygiene is extremely important. Each PIOC shall shower often enough to preserve acceptable personal cleanliness to keep their appearance neat. Refer to DAI Policy 309.24.01 Inmate Personal Hygiene and Hairdressing for further information.

Bathrooms & Showers

- You are restricted to limited use of the bathroom and shower area on the side and tier of the unit in which you are housed. If the bathroom and shower area is closed for cleaning or maintenance/repairs, staff may authorize use of the bathroom and shower area on the other side as necessary. The wheelchair accessible showers/bathrooms may only be used by individuals as designated by a supervisor or HSU.
- Use of bathrooms during non-dayroom hours will be limited to toilet use and subsequent hand washing. With the exception of 5:00-6:00 a.m., in which you may use the bathroom for personal hygiene to allow adequate time to prepare for work or school assignments. Staff have the discretion to authorize use of bathrooms at other times as appropriate based on an individual's assignment or other activities.
- Hair braiding is allowed when dayrooms are open. Only 1 person braiding and 1 person getting their hair braided is allowed per side and must be seated by the sink closest to the officer's desk
- Bathrooms will be unavailable 10 minutes prior to count until count clears
 - o Clean up after yourself after using the bathroom facilities.
 - O You may not wash clothing in the bathroom or shower area.
 - O You may use only one showerhead.
 - o Showers will be limited to a maximum of 15 minutes.
 - o Haircuts are not allowed in the bathroom.
 - o When washing dishes, you must use the sink closest to the bathroom door.
 - Those participating in religious cleansing, such as feet washing, may do so in the sink farthest from the bathroom door. It is expected when utilizing sinks for this activity that you ensure the area is appropriately cleaned up afterwards in order to maintain the area in a safe condition.

Phone Calls

- All phones will be turned off ten minutes prior to the closing of the dayroom.
- General population PIOC are permitted to make phone calls during dayroom hours, limited to 20 minutes with a 15-minute waiting period between each call.
- You must face the phone/phone bank that you are using.
- You may use a chair while on the phone on the lower tier.
- Use of anyone else's information is prohibited.
- You must directly dial the party in which you intend to converse with.
- Three-way calls will not be permitted.
- You may not place a call and then hand the phone to someone else to speak on the same call.
- Only those housed on the upper tier may use the upper tier phone banks.

Visits

• Video Visits:

- O You may use a chair while on the visit.
- o Must be schedule 48 hours in advance and a maximum of two weeks out.
- O You are allowed a maximum of 1 per day.
- o All visitors must be on your approved visiting list.
- O Video visits are scheduled for 25 minutes, with a 5-minute break between visits.
- O Use of anyone else's information is prohibited.
- o All visits will be turned off ten minutes prior to the closing of the dayroom.
- O Visits may start late; however, they must end at the scheduled time.

Schedule:

7:25 AM – 7:50 AM	12:25 PM-12:50 PM	5:15 PM -5:40 PM	10:00 PM -10:25 PM
7:55 - 8:20	12:55-1:20	5:45-6:10	10:30-10:55
8:25 - 8:50	1:25-1:50	6:15-6:40	11:00-11:25
8:55 - 9:20	1:55-2:20	6:45-7:10	
9:25-9:50	2:25-2:50	7:15-7:40	
9:55-10:20	2:55-3:20	7:45-8:10	
10:25-10:50	3:25-3:50	8:15-8:40	
		8:45-9:10	

• **In Person Visits:** The visiting week runs from Monday to Sunday. PIOC are permitted three visits per week, only one of which may occur on the weekend (Saturday - Sunday).

Please refer to DAI Policy 309.06.01 Visiting.

Dayroom Rules

- You are limited to use of the dayroom on the wing of the unit in which you are housed.
 Dayrooms do not open until it is announced by staff. It is expected that all dayroom
 activities end 10 minutes prior to the dayrooms closing, and you are in your room by the
 time dayroom is closed.
- Loitering is not permitted.
- You are only allowed on the upper tier if you have an assigned cell on that tier.
- You may not go to someone else's door unless you receive permission from staff.
- Visiting is permitted only in the dayroom and courtyard.
- Tossing items is not permitted.
- Loud talking, loud noises, yelling, clapping, slapping, slamming games or cards/dominos, singing, and profane language are prohibited in all areas.
- Tables, chairs, and study carrels may not be moved without staff permission.

- You may not put your feet on any furniture. Chairs are to remain on all four legs at all times. Do not sit on stacked chairs; one chair per person.
- Sleeping and eating is not permitted.
- You may not conduct grooming/hygiene activities.
- You must remain seated at all times.
- No more than four individuals are permitted to sit at each table.
- You are to remain out of all side rooms unless approved by staff.
- You are permitted to check out unit games from the game's keeper during dayroom hours. All games must be returned by the end of the dayroom period.
- Puzzles and games are provided for use in the dayroom and courtyard only. You are responsible for returning the games in the condition in which they were issued.
- Game mats are to be used during domino games and will be provided by the game's keeper.
- Dayroom television programs will be selected based upon the majority of the viewers. If a group is watching a program, they will be allowed to watch it until the program has ended.
- You are required to sit within designated television area when watching television.
- Study carrels are available for those who want to quietly do school or written work, or leisure time activities. One person is permitted per carrel.
- Microwaves will be turned off ten minutes prior to the closing of the dayroom.
- Microwaves shall only be used for the heating or re-heating of food or drinks. No baking or candy making is allowed.
- Those who are serving loss of dayroom or room confinement are not permitted to access dayroom amenities without staff permission.
- The water/ice machine is not available during counts from the time dayrooms close until count has cleared.
- Pitchers/containers larger than 12 ounces may not be used to hold ice.
- You are not permitted to post, remove, or write on any material on the bulletin board without unit staff approval.
- You must wear your state ID at all times when leaving the unit. While on the unit you must have your id on your person. The only exception being if you are participating in a recreational activity, to which you must have your id available upon request.

Music Room Hours

Second Shift	Session 1	Session 2
Daily	6:00 pm - 7:15 pm	7:30 pm - 8:45 pm

Rules

- Music room hours will be held in the dining room.
- Four people per session are allowed per wing.

- You must attend the dining room where you live.
- You must be signed up before your allotted session.
- You must sign in and out at the sergeant station on a DOC-2758.
- You shall only sign up for yourself.
- The first four to sign up will be the only ones allowed during the entire session.
- You must have a musical instrument to use the room.
- No food or drink is allowed
- You may sign up for one session per night. If there are available slots during the second session, you may attend.

Courtyard

- The courtyard is closed at 9:10 p.m.
- Dayroom rules apply to the courtyard, unless otherwise specified.
- Hair braiding is allowed.
- You are not permitted to communicate with anyone outside of your courtyard.
- You may utilize musical instruments in the courtyard.
- Recreation equipment is available for use in the courtyard from unit staff.
- Up to four-on-four half-court basketball only; no aggressive play will be tolerated.
- Tables are to be used in the manner in which they were intended and not moved.
- You may not gather or stand around picnic tables.
- A maximum of six people is permitted at each picnic table.
- No sitting or lying on picnic tabletops is permitted.

Supplies

State-issued supplies will be exchanged on a one-for-one basis at the wing officer station. Exceptions may be made at the discretion of staff on a case-by-case basis.

Laundry

- Laundry cards are sold through canteen. They are good for five loads of laundry.
- No refunds shall begiven.
- You must use your own card.
- Laundry schedules are posted on each unit.
- You may wash your own personal clothing and state-issued clothing items with the exception of kitchen whites. Kitchen whites must be sent to the main laundry for laundering. You may not wash state-issued linens, towels, etc.
- You must use detergent purchased through canteen. No hand soap, bar soap, dish soap or other non-detergent product may be used in the washing machines.
- Washing clothes in any sink, shower, garbage can, etc., is not allowed.
- You may fill out the back of your laundry card if you have a preference.

- Staff must sign your laundry card. Bring detergent, and the laundry worker will distribute your laundry when completed.
- Only the laundry worker will be allowed in the laundry room.
- The laundry room door is to be locked at all times when not in use.
- Complaints about laundry are to be directed to staff, not laundry workers. The institution and/or laundry workers are not responsible for shrinkage, discoloration, or other problems unless the damage was intentional.

Clothing & Linens

- State issued clothing is made of durable material that if maintained and used in an appropriate manner should be serviceable based on the following approximate timeline. Socks and underwear 6 months and State issued Greens, footwear and linens 1 year, if not longer. Items may wear out and a PIOC's sizes may change, therefore an exchange may be requested and granted on a case by case basis at the discretion of the Laundry Sergeant. If determined to be damaged due to misuse an inmate may be subject to discipline resulting in restitution at the cost of a new replacement item.
- State-issued laundry shall be turned in on the unit in the morning, and will be returned to the unit in the afternoon, Monday through Friday.
- Laundry will be washed and dried in the state-issued laundry bag. The maximum amount of clothing in the laundry bag is one green pants, one green top, two t-shirts, two briefs, two pair of socks, one towel and one washcloth per day. The laundry bag must be tied shut. Any bag that contains more than the above listed daily limits will be returned to you unwashed and may result in disciplinary action.
- No linens, blankets or personal laundry shall be turned in to the laundry department in your state-issued laundry bags.
- Personal laundry shall be washed on the units.
- Linens: (two sheets and one pillowcase) Linen exchange will take place once per week according to the following schedule: Tuesday E-Unit, Wednesday F-Unit, Thursday G-Unit/I-Unit, Friday H-Unit.
- Sheets, blankets and towels may not be used as rugs.
- **Blankets:** Blanket exchange will take place quarterly according to the following schedule: E-Unit: 1st Tuesday of March, June, September and December, F-Unit: 1st Tuesday of January, April, July and October, G-Unit/I-Unit: 1st Tuesday of February, May, August and November, H-Unit: 3rd Tuesday of January, April, July and October
- To request a laundry repair or retag, fill out a clothing repair tag and turn it in to the unit mailbox. Clothing must be clean when it is brought up for the repairs. Socks will also be done in this manner. Repairs or retags will be done by appointment only.
- Personal clothing items will not be repaired or tagged at RGCI.
- Lost or stolen items must be reported to staff immediately, or you may be subject to restitution and/or disciplinary action.

Please refer to DAI 309.20.03 Inmate Personal Property and Clothing for additional information.

Cell Rules

- You may only enter the cell you are assigned to. Breaking the plane of the door with any part of the body constitutes entry.
- All furniture is to be used as intended. Furniture in each cell shall not be moved or rearranged. No furniture items may be built using makeshift items (i.e., boxes, etc.).
- You may tape pictures on the painted square on the wall above the desk. No newspaper, magazine cutouts, or completed puzzles are permitted. Placement of pictures may not exceed the painted boundary. Only regular scotch tape may be used and only the top part of the picture may be taped so staff can inspect behind the picture.
- Windows must be kept completely free of any obstructions at all times. Items are prohibited on the windowsill.
- Items are prohibited in front of the cell doors.
- Door windows may not be covered, even partially, at any time.
- No items may be hung on or cover light fixtures, sprinkler head, smoke detector, door, or vents.
- The gap between the door and the floor is not to be obstructed.
- Objects that obstruct the view of the cell or bunk are not allowed.
- Cell doors will remain closed and locked at all times except to enter or exit the cell.
 Doors may not be propped open unless authorized by staff. You may be charged for damage to door handles, jambs, or locks if caused by misuse.
- Headphones/ear buds must be used whenever electronic equipment is being used (i.e., televisions, radio). Sound from electronics in cells shall not be heard outside the cell.
- You may possess one flat screen television in its original box, and this box must be stored underneath the bed.
- Dipole antennas may be taped to the wall provided they do not create a safety or security hazard.
- All electronic items, except tablets, must be turned off when you are not using them or when you are outside your cell.
- Electric typewriters shall only be used from 7:00 am through the completion of the 9:30 pm count.
- Tablets are permitted in your cell, the dayroom, and courtyard only.
- Electronics shall be kept at a volume so as to be able to hear staff directions and all-call announcements.
- Tablets are not allowed to be used while you are in a paid work status.
- Tablets may only be used outside of your cell during dayroom hours.
- You will be issued a key to your cell, which you are responsible for maintaining possession of at all times.
- If the cell key is lost or broken, unit staff must be notified. A \$5.00 fee will be charged to replace the key. If a cell key cracks or breaks accidentally, notify unit staff immediately to avoid being charged for the replacement.
- When you vacate your cell or go off grounds, your key must be given to the unit sergeant.

- Name cards will be issued to be placed in the door slot to identify your cell. Name cards must remain in their door slots at all times.
- Defacing, marking, or changing any name card is prohibited.
- Staff must be notified if a new door card is needed.
- All cells shall be kept clean.
- Cell cleaning may be done during times posted on the unit. You must use the janitor's closet that is located on your wing and tier.
- You shall not remove any items from the trash or recycling bins. The following materials are recyclable and must be disposed of in the appropriate container: newspapers/paper, cardboard, and plastic. Do not mix trash and recyclable items.

Business Office

- Function: Business office staff conducts all financial transactions at RGCI, including the maintenance of accounts, issuance of monthly statements, approval of indigent legal loans, and all withdrawals and transfers from accounts. You may check your balance on the kiosk.
- **Disbursements:** Form DOC-184 Disbursement Request must be used in all money transactions for any account within or outside the institution, including requests to send money to private individuals. The approval process for different types and amounts of Disbursement Requests is described in RGCI Procedure 900.305.02 Inmate Accounts. All Disbursement Requests must be submitted to unit staff for identification verification. Disbursement requests that have not been verified by unit staff signature and completely filled out will be returned to the unit.
- Once the business office has processed the Disbursement Request, the yellow copy will be returned to you. You should retain the yellow copy as a record of your request.

Please refer to RGCI Procedure 900.305.02 for more information on these issues.

Canteen

- You are allowed to submit weekly canteen orders. Refer to the canteen menu for weekly spending limits. You are responsible for monitoring your own account balances and the total amount of canteen purchased each month.
- The limit number indicated at the top of each section in the canteen menu is the maximum quantity you are allowed to have in your possession at one time unless otherwise noted in the menu. Food items must be consumed within six weeks from the date of purchase. Canteen items count toward your total volume of allowable property.
- You must be able to provide documentation of ownership for all items in your possession. A canteen receipt must be retained for all items not documented by a DOC-237 Property Receipt.

- Canteen delivery will take place according to the schedule posted on each housing unit. When canteen orders arrive on the unit, you will be permitted to view your order and raise any issues in the presence of staff. You are required to sign for your order at the time you take possession of it. Once the bag has been removed from the presence of staff, errors cannot be verified, and no corrections will be made.
- Bags in which canteen items are received may be used as a garbage can liner. They are not to be reused for any other purpose.
- Those serving room confinement must use bubble sheets to order canteen.

Court Appearances

- You must wear state-issued clothing, including DOC shoes, socks, underwear, pants, shirts, and jacket. No personal clothing may be worn.
- The items listed may generally be taken when sent out to court, subject to the rules of the county detention center where the court is located: one comb, one small hair pick, one wedding ring, one pair of glasses, and related legal materials.
- You are not allowed to bring any personal property items back from court except those items you took with you.

Dress Code Rules

- With the exception of shoes, state clothing is to be worn as the outer most layer when outside of the housing unit. Unless you are attending recreation or the courtyard.
- Sleeveless shirts may be worn while in route and at recreation or in the courtyard.
- Shoes or sandals with socks must be worn at all times when in the dayroom, except going to and from the bathroom, at which time a minimum of shower shoes or slippers are allowed.
- Sandals are not allowed when leaving the unit.
- Personal footwear may not be worn during visits.
- Hats must be worn with the bill straight over the forehead. They may only be worn outside, unless approved by the work supervisor or authorized as part of one's religion.
- Hairnets may only be worn only in your cell and at your work site if required.
- Du-rags may only be worn in your cell.
- Plastic caps may only be worn in your cell, the bathroom, and in route to/from those areas.
- Handkerchiefs must be tucked all the way into a pocket, with no parts showing. They are not to be worn or displayed as an outer garment.
- Kitchen whites must be worn only to/from and at work per sanitation code.
- Sunglasses may be worn outside only, unless medical authorization dictates otherwise.
- Coats, hats, gloves and scarves may be worn outside only as weather appropriate. When arriving at a destination, these items must be hung in designated areas. In the housing unit, these items will be stored in cell.
- Gang insignias or gang colors are prohibited at all times, in all areas.

• Fingernails must be clipped at all times with the length not to exceed the tip of the finger.

Health and Safety

- **Reporting Injuries:** It is required to report all injuries, no matter how minor, immediately to staff in the area in which it occurred.
- **Reporting Safety Concerns:** If you become aware of a safety concern, report it to area staff immediately to ensure proper corrective action can be taken.
- **Blood/Bodily Fluids/Infectious Diseases:** This institution operates on the principle of universal precautions. Blood and bodily fluids are assumed to pose a risk to health. Individuals should keep in mind that personal behaviors and activities could expose them to blood borne pathogens. If exposed, please advise staff immediately.
- **Sick Call:** You will be called to HSU in response to a DOC-3035 Health Services Request based on medical staffs' assessment of urgency. You will always see a nurse before referral to an Advanced Care Provider (ACP).
- Controlled Medication Distribution: Controlled medication will be distributed four times daily by staff. The schedule for these distribution times will be posted on the housing units.
 - The MOS sergeant will announce when you should report to the HSU for prescribed medications. Some medication orders may require delivery at times other than the standard medication delivery schedule. You will be advised individually by HSU staff if you are to receive medications at alternate times.
- **Delivery of Medications:** It is required to take medication only as prescribed. You are expected to bring concerns about your medication to the attention of HSU staff using a DOC-3035 Health Services Request. Concerns may not be raised during medication line.
 - o If requesting controlled medications at unscheduled times this will be addressed individually. As needed medication (PRN) is time-dependent as prescribed.
 - Staff will observe those taking their medication and will direct them to open their mouth, to verify consumption. Medication must be taken with a state-issued cup of water. The empty cup must be shown to staff after swallowing the medication.
 - Those taking medication(s) at MOS during HS (bedtime) pill line will receive one package of crackers upon request.

- Medication Refills: Requests for medication refills are your responsibility. When five to seven days of the current supply remain, complete form DOC-3035C Medication Medical Supply Refill Request.
- Non-Controlled Medication: Medication will be distributed to you to retain in your cells. Medications must be maintained in a locked locker, in the original container or packaging, and with the original labeling. You are responsible for requesting refills of non-controlled medications through HSU.
- Expired Medications or expired prescriptions: Medication must be returned to HSU. Place the medication in the HSU mail box on the housing units. Those in possession of expired medication may be subject to discipline.
- Dental Services: Those seeking dental services must submit a yellow DOC-3392 Dental Service Request and Copayment Disbursement Authorization form. Dental requests are reviewed and scheduled in priority order as determined by dental staff. If you have immediate dental needs to be addressed, and the dental staff is not available, contact HSU.
- Medical Restrictions/Authorization/Equipment: All medical equipment issued by HSU shall be used only as directed.
 - Upon arrival at RGCI, medical staff will review your file. When it is medically necessary, HSU will issue a DOC-3332B Medical Restrictions Special Needs form documenting any restrictions, authorizations, or equipment to be applied at RGCI.
 - Medical restrictions, authorizations and/or equipment approved at another institution will be reviewed upon intake at RGCI to determine if the restriction, authorization, or equipment is medically required at this facility.
 - If you believe a medical need has not been addressed, you may submit a DOC-3035 Health Services Request listing that need.
- **Equipment Ownership:** Equipment purchased by the Bureau of Health Services for the use while incarcerated may not be sent home when you are released or parolled with the following exceptions:
- *Glucometers *Artificial limbs *Artificial eyes *Hearing aids and eye glasses
- Medical Alert Wristband: Those with chronic medical conditions, as determined by HSU, are provided the option to wear DOC-issued medical alert wristbands. Those with qualifying conditions may contact HSU via a DOC-3035 Health Service Request to request a wristband. HSU visits for the purpose of placement/removal of the wristband are exempt from co-pay. You may not alter the wristbands in any way and must contact HSU using a DOC-3035 Health Service Request if you wish to have a wristband removed. The wristband may be worn at all DOC facilities.

- **Epi-Pens:** Prescribed Epi-pens will be available for those with a documented need. Epi-pens are located at sergeant stations and work assignments. Epi-pens are patient specific with your name and number on the label.
- Inhalers / Nitroglycerin: You are permitted to possess your prescribed emergency inhaler and/or nitroglycerin at all times. During visits and transportation, staff will maintain the inhaler/nitroglycerin, making it available for use as needed. Those in restrictive housing are permitted to retain this medication in their cells unless determined otherwise by the Security Director, HSU Manager, and ACP jointly.
- **Dietary Restrictions:** Most dietary concerns can be met by self-selecting from the available menu options. HSU may order special diet trays for those with varied medical conditions requiring modifications. If you are found to be ordering canteen items that are not appropriate for the diet, or if documentation supports violation of the special diet, it may be discontinued.

Property

You are solely responsible for properly securing, storing, and remaining in compliance with policy limits for all personal and state issued property. A minimum 90-day wait is required before missing property can be replaced with a new purchase. You will be held responsible for knowing, understanding, and complying with all property policies including, but not limited to:

DAI 309.20.03 Personal Property and Clothing & Attachments A, B & C DAI 309.61.02 Religious Property

Programs & Services

- **Hobby:** You may participate in approved hobby activities in accordance to DAI Policy 309.20.03 Personal Property and Clothing. Please review this policy for more information.
 - O Homemade cards are considered a completed hobby product and must be inspected for approval before sending out. Place the hobby cards in the mailbox opened, not sealed. Place an interview request on the envelope for it to come to Hobby. You will receive the interview request back so you know the card was received and processed.
- **Library:** The RGCI library is located in the Rockview School. You are scheduled to go to library by housing unit. Please see the schedule posted on your assigned housing unit.

- Photocopy services are available in the library. Those in general population must present photocopy requests in person. Please see the RGCI Facility Procedure 900.504.04a General Population Library Services for specific information on the operation of this area.
- Law Library: To request extra computer time for the law library, please submit the corresponding form to the library no later than 9 PM on Wednesdays. All forms are available in the library during your open library session for your unit. If you have a court appointed deadline, please bring your court document to the library.
- **Rock Report:** The Rock Report is a newsletter with information for various things going on and available to you in the institution. It includes need to know information from different departments throughout the institution.
- **Notary Services:** Notary services will be provided by the Librarian. Please submit a DOC-761 Information Interview Request to the Librarian. Please see DAI Policy 300.00.56 Notary Services for specific information about this service.
- **Recreation:** You are scheduled to go to recreation by housing unit. Recreation options include one of the following based on weather conditions:
 - o Gymnasium
 - Outdoor Recreation
 - o Weight Room

Please see RGCI Facility Procedure 900.504.03 Recreation for specifics and rules for recreation.

• Religious Services:

- Please see DAI Policy 309.61.01 Religious Beliefs and Practices for specific information regarding the religious services provided at RGCI.
- DOC-2075 Religious Preference form must be completed or have one on file before participating in religious services, studies, or other activities. You may only attend religious programming consistent with that stated preference, unless the activity is considered to be inter-faith.
- A chaplain is employed at RGCI who will provide non-denominational religious consultation as time permits. You may contact the chaplain by submitting a DOC-761 Information Interview Request. During times of personal crisis, please contact unit staff, who will contact the chaplain, if on site.

- You may change your religious preference once every six months. To request a change before six months, please submit a written request to the chaplain stating the reason for request.
- O Most dietary preferences can be accommodated by self-selecting from the menu. You may request a religious diet by completing a DOC-2167 Religious Diet Request and submitting it to the Chaplain. Please see DAI Policy 309.61.03 Religious Diets for more information. If you are found to be ordering canteen items that are not appropriate for the diet, or if documentation supports violation of the special diet, the special diet may be discontinued.
- **Funeral Videotape Viewing:** If you experience the death of a close family member, you may be permitted to view a recording of the funeral services for up to one hour in the chapel. Please refer to DAI Policy 309.00.08 Death Bed and Memorial Visitation Within a Facility for more information.
- Veterans Services: A Veterans Affairs representative/counselor visits RGCI periodically
 to assist any veterans on issues related to benefits, status, and other military service
 matters. They can provide information about available services upon release for
 employment assistance, personal counseling, vocational training, etc.
 - O The Veterans Affairs representative visit will be announced in the Rock Report. Veterans wishing to meet with this representative must submit a DOC-761 Information Interview Request to the Program Services office operations associate. You may also write to the Veterans Administration in Madison. This address is available from the library upon request.

Psychological Services Unit (PSU)

- PSU: A psychological services staff member is assigned to each housing unit. The role of PSU is to address psychological issues, which include crisis intervention, mental health monitoring, psychological evaluations, facilitating treatment groups, and providing individual therapeutic services. Please submit a DOC-3035B Psychological Service Request to request PSU services. If you need immediate assistance from PSU, contact unit staff, who will contact an available PSU staff member.
- **File Review:** If you wish to review your PSU record, please submit a DOC-3035B Psychological Services Request. You will be contacted by PSU and an appointment will be made for you to review your PSU file.
- **Psychiatric Services:** There are limited psychiatric services available at RGCI. These services are provided through the Health Services Unit. Those who currently receive psychiatric medications or who are under the care of the psychiatrist can write directly to the psychiatrist using the DOC-3035 Health Services Request. Those who have concerns about their psychiatric medications or other questions should write to the psychiatrist directly. Follow-up visits to the psychiatrist are scheduled by HSU. Those who are not

currently under the care of a psychiatrist will be reviewed by PSU to facilitate the best course of action.

Suicide Prevention

When in prison, some people may start to feel hopeless or even have thoughts of suicide. If this happens, please remember that there are ways to improve nearly any problem or situation. As time passes and circumstances change, what is now a big problem may turn into a smaller problem. If a person cannot think of solutions to a problem, it does not mean that other solutions do not exist. It simply means that he is currently unable to see other solutions by one's self. Suicidal thinking is treatable. Do not keep suicidal thoughts to yourself. Please contact staff so that we have an opportunity to help. Similarly, if someone has reason to suspect that another person is thinking of harming himself, please contact staff so that we can offer our help. Warning signs could include giving away possessions, saving up medication, saying goodbye, making unexpected apologies, writing a will, sudden depression, or withdrawal from others. If someone needs to speak to someone in Psychological Services, they may send a DOC-3035B Psychological Services Request form to PSU. If the situation is urgent, contact any DOC staff member.

Reclassification (RC) Committee

- The Offender Classification Specialist onsite coordinates scheduled reviews of custody classification and institution placement.
- Please send a DOC-761 Interview/Information Request form to the Offender Classification Specialist or Social Worker to address issues regarding your custody classification, institution placement, and program assignments.

Records Office

Records Office staff are responsible for calculation of all parole eligibility dates (PED), mandatory release (MR), extended supervision (ES) dates, and maximum discharge dates, including all adjustments to these dates based on additional sentences or sentence modifications. Those who wish to petition the courts for sentence adjustment under §.973.195, should follow the procedure available in the library. Records staff schedule all parole appearances and coordinate releases in conjunction with your assigned social worker.

Records staff also maintain all social service and legal files. The Records Supervisor is also designated as the open records custodian for these files, and as such, any requests for information from these files must be reviewed by them. Please note that information regarding medical, educational, or psychological files must be reviewed in those respective departments.

Parole Commission

Records staff will coordinate appearances from the Parole Commission as statutorily required. You will be advised of your upcoming appearance by your Social Worker, who will be responsible for submitting your parole plan and information on your adjustment and program participation to the Parole Commission. The dates of parole hearings will be announced as scheduled via the Rock Report.

Please refer to Administrative Code 302 for more information.

Work & Program Assignments

- Work Assignments: A complete list of institution work assignments will be posted in the RGCI library. The RGCI library will maintain a binder of all position descriptions. Please contact unit staff for job opportunities on your housing unit and the department supervisor for off unit jobs.
- **Program Assignments-Education:** There are educational programs available to those who have an identified educational need, ranging from adult basic education to an HSED (high school equivalency diploma) program.
- Pay: Pay deposited into your account will be reflected on the monthly account statement. You will not receive a receipt from this deposit. Questions regarding pay should be addressed to the work or program supervisor.

Disciplinary Guidelines Sanction Chart

The following chart outlines activities an PIOC will be permitted or denied when issued a sanction for a rule violation.

ACTIVITIES	CELL/ROOM CONFINEMENT	BUILDING CONFINEMENT	LOSS OF CELL/ROOM	LOSS OF RECREATION	LOSS OF COURTYARD	LOSS OF DAYROOM
MEALS	In Cell Only	Dining Room	Dining Room	Dining Room	Dining Room	Dining Room
DAYROOM	No	Yes	Yes	Yes	Yes	No
COURTYARD	No	No	Yes	No	No	Yes
VISITS/VIDEO	Yes	Yes	Yes	Yes	Yes	Yes
WORK/SCHOOL	Yes	Yes	Yes	Yes	Yes	Yes
PROGRAMS	Yes	Yes	Yes	Yes	Yes	Yes
CHAPEL	Services Only	Services Only	Services & Activities	Services & Activities	Services & Activities	Services & Activities
RECREATION	No	No	Yes	No	Yes	Yes
LIBRARY	No*	No*	Yes	Yes	Yes	Yes
SHOWERS	Yes**	Yes	Yes**	Yes	Yes	Yes**
PHONE / KIOSK	No***	Yes	Yes	Yes	Yes	No***
PERSONAL LAUNDRY	Yes**	Yes	Yes**	Yes	Yes	Yes**

^{*}Law Library access may be approved by education director per <u>DAI 309.15.01</u> <u>Institution Law Library.</u>

^{**}As authorized by staff.

^{***}Use of phone when sanction in place permitted, at the discretion of the unit Sergeant, for the sole purpose of ordering canteen.

Additional Information You Need To Know And Where To Find It

The following references contain the rules at RGCI that must be followed while working or living at the facility. All of these references are available for review in the RGCI law library. These references are listed in order of authority:

Wisconsin State Statutes

Contain laws by which all government agencies and citizens are governed.

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Wisconsin Administrative Code Chapters

Further defines the law through directives for the Wisconsin Department of Corrections.

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DAI Policies and Procedures

Provide additional specification for the application of Administrative Code Chapters within the Division of Adult Institutions.

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Non-Confidential Redgranite Facility Procedures

Provide information and guidelines about specific functions in this institution.

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Redgranite Handbook

Provide institution specific rules and information.

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Restrictive Housing Handbook

Provide rules and information regarding the restrictive housing unit.

Handbooks: The RGCI Handbook will be distributed upon intake. All handbooks will be available in Spanish.

Rule Changes: Changes to the rules and references above will be posted on bulletin boards in the housing units and library, and included in the Rock Report.

The Rock Report: An informational publication entitled the Rock Report will be posted on bulletin boards in the housing units and library. This document will contain information regarding the institution's activities and programs, various announcements, and available work assignments. The Rock Report is also broadcast on the RGCI TV channel.

Institution Channel: RGCI will provide institution information and presentations, along with religious, educational, and other programming opportunities on our institution channels.

DAI Handbook References – General Population

Accounts (funds) 28 USC 1915 – Proceedings in Forma Pauperis [Federal Prison

Litigation Reform Act (PLRA)]

38 USC 5301 – Non-assignability and Exempt Status of Benefits (As it pertains to Deductions from Veterans Administration

Benefits)

Wisconsin Statutes s. 301.30 – Inmate wages, allowances, and release payments

Wisconsin Statutes s. 301.31 – Wages to prisoners

Wisconsin Statutes s. 301.32 – Property of prisoners, residents, and probationers

Wisconsin Statutes s. 301.328 – Judgment for Litigation Loans to Prisoners

Wisconsin Statutes s. 302.13 – Preservation of property an inmate brings to prison

Wisconsin Statutes s. 303.065(5) – Work Release Deductions

Wisconsin Statutes s. 304.074 – Reimbursement fee for persons on probation, parole, and extended supervision

Wisconsin Statutes Ch. 767 – Actions Affecting the Family

Wisconsin Statutes Ch. 769 – Uniform Interstate Family Support Act

Wisconsin Statutes Ch. 814 – Court Costs, Fees, and Surcharges

Wisconsin Statutes s. 973.042 – Child Pornography Surcharge

Wisconsin Statutes s. 973.043 – Drug Offender Diversion Surcharge

Wisconsin Statutes s. 973.045 – Crime Victim Witness

Wisconsin Statutes s. 973.046 – Deoxyribonucleic Acid Analysis Surcharge

Wisconsin Statutes s. 973.05 – Fines

Wisconsin Statutes s. 973.055 – Domestic Abuse Assessments

Wisconsin Statutes s. 973.06 – Costs

Wisconsin Statutes s. 973.20 – Restitution

1997 Wisconsin Act 133 – State Prison Litigation Reform Act (PLRA)

Wisconsin Administrative Code Ch. DCF 150 – Child Support Percentage of Income Standard

Wisconsin Administrative Code Ch. DOC 303 – Discipline

Wisconsin Administrative Code Ch. DOC 309 – Resources for Inmates

Wisconsin Administrative Code s. DOC 309.45 – Inmate funds and canteen purpose.

Wisconsin Administrative Code s. DOC 309.465 – Crime victim and witness assistance surcharge

Wisconsin Administrative Code s. DOC 309.466 – Release Account Funds

Wisconsin Administrative Code s. DOC 309.48- Procedure for inmate requests for disbursements of inmate account funds Wisconsin Administrative Code Ch. DOC 310 – Inmate

Complaints

Wisconsin Administrative Code Ch. DOC 316 – Medical, Dental, and Nursing Co-payment Charges

Wisconsin Administrative Code Ch. DOC 324 – Work and Study Release

Wisconsin Administrative Code s. DOC 328.047 – Collection of supervision fee or monitoring fee

2017 WI Act 89 Requests

Wisconsin Act 89 – An Act to renumber and amend 302.27; to amend 20.410 (1) (ab); and to create 302.27 (2) of the statutes; related to work release for inmates in the Department of Corrections Contracted facilities.

Wisconsin s. 302.27 – Contracts for temporary housing for or

detention of persons on probation or prisoners

Wisconsin Administrative Code Ch. DOC 302 – Inmate

Classification, Sentence and Release Provisions

ADA

Americans with Disabilities Act of 1990, as amended, <u>42 USC Ch.</u> <u>126</u>, Subch. II, Public Services ADA Amendments Act of 2008 (P.L. 110-235)

Code of Federal Regulations, <u>28 CFR Part 35</u>, Nondiscrimination on the Basis of Disability in State and Local Government Services

Canteen

Wisconsin Statutes s. 301.27(2) – Vending Stands

Wisconsin Statutes s. 302.386(3) (b) – Medical and Dental

Services for Prisoners and Forensic Patients

Wisconsin Administrative Code s. 309.20 – Personal Property Wisconsin Administrative Code s. 309.45 – Inmate Funds and

Canteen – Purpose

Wisconsin Administrative Code s. 309.52 – Canteen Wisconsin Administrative Code s. 316.04 – Copayment

Classification

Wisconsin Statutes s. 302.25 - Prisons; State, County and

Municipal: Interstate Corrections Compact

Wisconsin s. 302.27 – Contracts for temporary housing for or

detention of persons on probation or prisoners

Wisconsin Statutes s. 302.185 – Transfer to foreign countries

under treaty

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Classification, Sentence and Release Provisions

Compensation (I/M) Municipal Wisconsin Statutes Ch. 302 – Prisons; State, County and

Wisconsin Administrative Code s. DOC 303.11(6) – Temporary

Lockup: use

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Administrative Confinement

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Complaints (I/M) WI Administrative Code 303 – Discipline

WI Administrative Code 310 – Complaint Procedures

Contraband Wisconsin Administrative Code Ch. DOC 303 - Discipline

Count Wisconsin Administrative Code Ch. DOC 306.06 – Inmate Count

Digital Legal Materials Wisconsin Statutes s. 809.30 – Rule (Appeals in s. 971.17

proceedings and in criminal, Ch. 48, 51, 55, 938, and 980 cases)

Discipline (I/M) Wisconsin State Statutes s. 53.11 or 53.12 1981 Stats

Wisconsin State Statutes s. 302.113(3) – Release to extended supervision for felony offenders not serving life sentences Wisconsin Administrative Code Ch. DOC 303 – Discipline Wisconsin Administrative Code Ch. DOC 304 – Inmate Secure

Work Program

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specimen

Wisconsin Statutes s. 973.047 – Deoxyribonucleic acid analysis

requirements

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Compensation; Exceptions; Refuses Any Work or Program

Assignment

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dental services for prisoners and forensic patients

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and Nursing Copayment Charge

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Wisconsin Administrative Code s. DOC 303.57 – Poor personal

hygiene

Interstate Transfers Wisconsin Administrative Code s. 303.28 – Disobeying Orders

Wisconsin Administrative Code s. 303.34 – Unauthorized Forms

of Communication

Lay In / Sick Cell Wisconsin Administrative Code s. DOC 309.55 – Compensation

Wisconsin Administrative Code Ch. DOC 316 – Copayment

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Persons with Limited English Proficiency

Federal Title VI, 42 U.S.C. s. 2000d, et seq 28 C.F.R. s.42.104

Law Library Wisconsin Statutes s. 809.19 – Rule (Briefs and appendix)

Wisconsin Administrative Code s. DOC 303.70 – Minor Penalties Wisconsin Administrative Code s. DOC 303.72 – Major Penalties

and Schedule of Penalties

Wisconsin Administrative Code s. DOC 309.51(2)(a) – Funds for

Legal Correspondence and Copying

Wisconsin Administrative Code s. DOC 309.155 – Legal Services

Legal Loans Wisconsin Statutes s. 301.32 – Property of Prisoners, Residents, and Probationers

Wisconsin Statutes s. 301.328 – Judgment for Litigation Loans to

Prisoners and limitations on Litigation Loans to Prisoners

Wisconsin Statutes s. 809.30 – Rule (Appeals in s. 971.17

proceedings and in criminal, Ch. 48, 51, 55, 938, and 980 cases) Wisconsin Statutes s. 809.32 – Appellate Claims (Rule-No merit reports)

Wisconsin Statutes s. 809.62 – Rule (Petition for review)

Wisconsin Statutes s. 814.29 – Security for costs, service and fees for indigents

Wisconsin Statutes s. 893.82(5) - Claims Against State

Employees; Notice of Claim Limitations of Damages

Wisconsin Statutes s. 971.17 – Commitment of persons found not

guilty by reason of mental disease or mental defect

Wisconsin Statutes s. 973.195 – Appellate Claims (Sentence Adjustment)

Wisconsin Statutes s. 974.06 – Post conviction Procedure

Wisconsin Statutes s. 974.07 – Appellate Claims (Motion for post-conviction DNA testing for certain evidence)

Wisconsin Administrative Code s. DOC 309.04(3) – Inmate Mail

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General Account Funds

Correspondence and Copying

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notice of claim; limitation of damages

Observation Placements Wisconsin Statutes Ch. 51 – State Alcohol, Drug Abuse,

Developmental Disabilities and Mental Health Act

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Status

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Telephone Calls Incl. Atty and International

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Calls to Attorneys

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Approval

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Programming Wisconsin State Statutes s. 301.03 General Corrections authority

Wisconsin Administrative Code s. 302.13 - Program Need

Assignment

Wisconsin Administrative Code s. 302.14 – Program Enrollment

Property Wisconsin Administrative Code s. DOC 309.02(16) – Pornography Wisconsin Administrative Code s. DOC 309.04 – Inmate Mail Wisconsin Administrative Code s. DOC 309.05 – Publications Wisconsin Administrative Code s. DOC 309.20 – Personal **Property** Wisconsin Administrative Code s. DOC 309.40 – Clothing Wisconsin Administrative Code s. DOC 309.51 – Funds for Legal Correspondence and Copying **PSU** Access Standards for Health Services in Prisons, National Commission on Correctional Health Care, 2014, P-E-05 – Mental Health Screening and Evaluation Religious Practices, Federal Public Law 106-274, Sec. 3 – Protection of religious exercise of institutionalized persons Property and Diets Wisconsin Statutes s. 301.32 – Property of prisoners, residents and probationers Wisconsin Statutes s. 301.33 – Freedom of worship; religious ministration Wisconsin Statutes s. 302.375 (2m) – Use of wine in a religious service in a prison, jail, or house of correction Wisconsin Administrative Code Ch. DOC 303 – Discipline Wisconsin Administrative Code s. DOC 303.35 – False names and titles Wisconsin Administrative Code s. DOC 309.02 – Definitions Wisconsin Administrative Code s. DOC 309.04 – Inmate Mail Wisconsin Administrative Code s. DOC 309.05 – Publications Wisconsin Administrative Code s. DOC 309.10 – Special Visits Wisconsin Administrative Code s. DOC 309.20 – Personal **Property** Wisconsin Administrative Code s. DOC 309.23 – Food Wisconsin Administrative Code s. DOC 309.61 – Religious Beliefs and Practice Wisconsin Administrative Code s. DOC 309.23 – Food Room Cleanliness Wisconsin Administrative Code s. 303.56 – Dirty Assigned Living Area Searches Wisconsin Administrative Code s. 306.15 – Periodic Search of Entire Institution Wisconsin Administrative Code s. 306.17 – Search of Inmates Wisconsin Administrative Code s. 309.20 – Personal Property Wisconsin Statutes s. 973.047 – Deoxyribonucleic acid analysis

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inmates

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Wisconsin Administrative Code s. 309.02 – Definitions Wisconsin Administrative Code s. 309.06 – Visitation

Wisconsin Administrative Code s. 309.07 – Conduct During Visits

Wisconsin Administrative Code s. 309.08 – Visiting List

Wisconsin Administrative Code s. 309.09 – Regulation of Visits

for Inmates

Wisconsin Administrative Code s. 309.10 – Special Visits

Wisconsin Administrative Code s. 309.11 – No-Contact Visiting

Wisconsin Administrative Code s. 309.12 – Revocation,

Suspension and Termination of Visiting Privileges

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Classification, Sentence and Release Provisions

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inmates

Wisconsin Administrative Code Ch. DOC 302 – Inmate

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Wisconsin Administrative Code Ch. DOC 309 – Resources for

Inmates

Wisconsin Administrative Code Ch. DOC 325 – Temporary

Release Under Supervision

Project Crew Wisconsin Administrative Code Ch. DOC 302 – Inmate

Classification, Sentence and Release Provisions

Wisconsin Administrative Code Ch. DOC 309 – Resources for

Inmates

Wisconsin Administrative Code Ch. DOC 325 – Temporary

Release Under Supervision

Work and Study Release Wisconsin Statutes s. 303.065 – Work Release Plan for Prison

Inmates

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disposition

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hearing: witnesses

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Account Funds

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Release

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disciplinary separation

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Classification, Sentence and Release Provisions

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Lockup; Use

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Disciplinary Separation

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ministration

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Temporary Lock Up Wisconsin Administrative Code s.303.10 – Temporary lock up: use

Conclusion

This handbook is not intended to be all inclusive. You should follow the directions of staff at all times. All individuals should be familiar with all rules, DAI Policies, RGCI Procedures and the DOC Administrative Code.